

ELA
EXCELLENCE
RESORT BELEK

THIS WINTER
WILL BE THE SEASON
OF RENEWAL.

2024 - 2025 WINTER SEASON



ELA
EXCELLENCE
RESORT BELEK

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ELA

EXCELLENCE

RESORT BELEK

At Ela Excellence Resort Belek, we embrace winter with our "Recharge" concept, inviting guests on a journey of mental and physical renewal that goes beyond a typical vacation. From November 1, 2024, to March 31, 2025, we offer the perfect opportunity for those seeking an escape from the busy pace of life to rediscover themselves amidst the tranquility of nature.

In the soothing atmosphere of our resort, we'll help guests refresh their bodies and minds through yoga, meditation workshops, detox programs, and more, all supported by the restorative power of nature.



At Ela Excellence Resort Belek, our “Recharge” experience takes guests on a transformative journey, offering more than just a vacation. With amenities like a heated pool, holistic massages, and sound therapies, we turn every moment spent in nature into a profound healing experience. Here, guests can purify not only their bodies but also their souls.





A HEALING WINTER SHELTER FOR YOUR MIND AND BODY...

ELA EXCELLENCE RESORT BELEK

GENERAL INFORMATION

Opening Date : May 26, 2007
Renovation : 2022 / The property has been completely renovated.
Category : 5 Star Luxury Hotel
Concept : FeelWell All Inclusive
Staying in : 583 Rooms - 1200 Beds
Company : Aktay hotel Management Inc.
Season : 12 Months / Open All Year
Total Area : 110.000 m²
Language : Turkish, English, German, Russian



CONTACT

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DISTANCES AND TRANSPORTATION

Airport : 35 km
Antalya City Center, : 45 km
Nearest Center : 2 km - Belek
Transportation : ELA VIP Transfer, Bus, Taxi

RECHARGE

AN IN-DEPTH HEALING EXPERIENCE AT ANY TIME AT ELA EXCELLENCE RESORT BELEK

The era of mental and physical renewal begins in the ELA World. **The Recharge concept**, specially developed for Ela Excellence Resort Belek, will be delivered between November 1, 2024 and March 31, 2025. Recharge experiences designed for your body and soul and designed with expert professionals are waiting for you to purify yourself from the negative effects of the fast-paced life. For reservation and detailed information; callcenter@elahotels.com | 444 1 352

RECHARGE ACTIVITIES	Dietitian Consultation / Free + Tanita Body Analysis Report (1 Measurement - Free)	Yoga Workshops / Within the Set Program (Free)	Sound Healing Workshops (Paid - Free According to the Program Content)	Wellness Programs with Experts on Healthy Living (Paid According to Program Content) (Free)	Weight Loss Camps (According to Program Content) (Paid - Free)
	Accompanied by a Dietitian Healthy Living Detox Program Cures (3 / 7 / 14-day cure packages) (Paid)	Bike Tours (Free)	Heated Indoor & Outdoor Pool (Free)	Healthy Fresh Brew Tea Cocktails (Free)	Sourdough Bread Workshop (Free)
	Barefoot Therapy & Nature Activities at ELA's Botanical Garden	Vegan & Good Agriculture & Geolabel & Organic Food & Beverage Concept	Tech Detox Advice + Recharge Book	Diagnostic Tests (With Contracted Hospital Cooperation) (Free)	Holistic Massage Experiences at Elazen SPA (by Thalgo & Vaggechi) (Paid)

FEELWELL ALL-INCLUSIVE CONCEPT

Escape from your daily responsibilities and immerse yourself in ultimate luxury and comfort with our FeelWell All-Inclusive concept. Leave the details to us, and we will ensure your stay is hassle-free and enjoyable. Indulge in exquisite dining options, savor signature cocktails, and enjoy unlimited access to resort amenities.





TO THE MOST PEACEFUL WINTER EXPERIENCE YOU WILL EVER HAVE IN YOUR LIFE...

WELCOME

Reception

Guests are welcomed in the lobby by Ela Assistant staff. A valet service is available. Special welcome drinks are offered upon arrival.

Water and wet wipes are offered to our guests arriving by car during check-out. There are 4 charging stations for electric vehicles in the parking lot area within the facility for a fee.

Ela Assistant employees carry out check-in procedures for our guests. Ela Assistant employees accompany our guests to their rooms and provide all information about the facility and room usage. For the convenience and comfort of our guests during early check-in and late check-out, the Comfort Zone with shower, changing, and restrooms and the 24/7 Ela Anatolian restaurant in the lobby are available.

Ela Assistant staff will request the mobile phone numbers of guests according to their communication preferences to address any needs during their stay instantly and from a single source. They will create instant messaging groups while adhering to KVKK regulations.

Check-In / Room Check-in Procedures

Check-in time is at 14:00 the earliest. In case of early arrival, guests can wait in the lobby until their room is ready. If a room is available, guests will be assisted with early room allocation following our guest satisfaction policy.

Check-Out / Room Exit Procedures

Check-out time is noon at the latest to accommodate the next guests. Late check-out requests are evaluated based on availability and may incur additional fees.

Valid Credit Cards

We accept Mastercard, Amex, Visa, Eurocard.

Currency Unit

Turkish Lira - ₺, Euro - €, US Dollar - \$, Pound Sterling - £ are the currencies accepted for cash payment.

Languages Spoken

Turkish, English, German, Russian

Wireless Internet Access

Free wireless internet is available in all rooms and on the hotel grounds.

Visitor Rules

During your stay, tea, coffee, and water are offered to external visitors. Visitors must present a passport or ID card at the entrance. Due to security procedures, visitors are not allowed in guest rooms. Hotel guests are responsible for their visitors at all times.

Visits exceeding 30 minutes will be charged as daily hotel usage. Guests hosting visitors are responsible for payment of any expenses incurred beyond the specified refreshments. Visits by more than two people will require the information and approval of the relevant manager. Guests arriving without prior notification to the hotel will not be admitted without the approval of the resident guest. In such cases, the hotel management cannot be held responsible for any complaints.

Pet Rules

Pets are not allowed in the guest rooms or public areas of the hotel.

Age Limit for Stay

Guests must be over 18 years old and present a valid ID for individual hotel reservations and check-in.

ELA SERVICES FROM THE HEART

Experience the true warmth of Turkish hospitality combined with unparalleled luxury. Our dedicated team is passionate about delivering exceptional service that leaves a lasting impression on every guest. From the moment you arrive, we are committed to making your stay extraordinary.





LET YOUR PERSONALIZED REJUVENATION JOURNEY BEGIN.

ELA ASSISTANT

Guests staying in all room types at Ela Excellence Resort Belek benefit from Ela Assistant services as part of our concept, with their approval. Ela Assistant is a privileged personal assistant service. The team, composed of qualified employees with language skills tailored to the nationality of our guests, takes care of all requests and needs, starting from the check-in process until departure, within a one-to-one service framework.

Service hours are from 08:00 to 24:00 every day, with exceptions for special needs.

Communication with guests is facilitated through smart technological devices (tablet, phone). For any requests between 24:00 and 08:00, the CRM Line 1000 is activated, ensuring the continuation of our 24-hour, uninterrupted personalized service.

IT WILL MAKE YOUR WINTER VACATION UNFORGETTABLE.

SERVICES

Welcome Services

- Sparkling wine
- Homemade fresh lemonade
- Various snacks
- Valet service
- Bellboy service

SERVICES INCLUDED IN THE CONCEPT	Ela Assistant service (08:00- 24:00)	Butler service (for Villa guests)	Free Concierge Service	Free use of La Sante and La Salsa A la Carte restaurants. (Reservation required.)	Comfort Zone; 24/7 early check-in and late check-out relaxation comfort zone
	Internet access	Baby stroller (based on signed form)	FeelWell all-inclusive food and beverage concept	Buffet breakfast, lunch and dinner	24/7 Ela Anatolian Restaurant & Bar
	Cinema	Patisserie and ice cream	Special celebration service for birthdays and anniversaries	Daily minibar refilling	Indoor/Garden Fitness
	Detox drinks, freshly squeezed juices and herbal teas at Elazen Bar	Local and foreign alcoholic / non-alcoholic beverages offered within the concept	Capsule coffee machine and hot beverage setup in the rooms	Umbrellas, sun loungers, beach towels in sunbathing areas (Depends on weather conditions.)	Turkish Bath, Sauna and Steam Room

EXTRA SERVICES	VIP transfer services	Special organizations and menu requests for celebrations and invitations	A la carte restaurants with reservation and evening service - Akari Teppanyaki (Far Eastern Cuisine) - La Perla (Italian Cuisine)	Alışveriş Mağazaları (Butik, market, kuyumcu gözlükçü, çiçekçi, fotoğrafçı hediyeleş eşya vb.)	Car rental service
	Electric charging station	Doctor – nurse	Early check-in/late check-out services	Çamaşırhane ve kuru temizleme	SPA (Hairdresser, massage, skin care services)
	Personal trainer (Fitness – Tennis)	Tennis court lighting	Padel tennis court rental	Room service	Non-concept imported and local special spirits and cellar wines
	VSOP and XO cognacs	Babysitting			

Ela Excellence Resort Belek may close or postpone a la carte restaurants and similar services and venues for certain periods due to insufficient guest demand, unsuitable weather conditions, or similar operational reasons. Ela Excellence Resort Belek reserves the right to make unilateral changes to the concept without informing the 2nd and 3rd persons/institutions.



HONEYMOON CONCEPT

HONEYMOON SERVICES INCLUDED IN THE CONCEPT	Special honeymoon treats and room decoration on the day of arrival	Romantic honeymoon breakfast (On a day to be determined by the guest – 1 time)	15% discount at Elazen Spa & Wellness and paid a la carte restaurants	Sparkling Wine in the room on the day of arrival	Complimentary dinner with special décor in a preferred evening at a la carte restaurants (Adults only)
	Special celebration service for birthdays and anniversaries				

ELA STAY:

Ela Excellence Resort Belek offers a stay experience that prioritizes comfort and tranquility. Our superior and family rooms are carefully designed using aesthetic and environmentally friendly materials. Enjoy relaxation and quality moments with your loved ones in our rooms, which are equipped with energy efficiency in mind. Create unforgettable memories in a comfortable and warm environment where your needs are thoughtfully met throughout your vacation.



STAYING

583 Rooms | 1200 Beds | Main Building 5 Floors, Ela Palace & Ela Sultan Villas

ELA
SUPERIOR &
FAMILY STAYS



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SUPERIOR ROOM

GARDEN/SEA VIEW



Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

Superior Rooms offer a privileged experience to their guests with their elegant design and high comfort standards. Each of them has a balcony and fills the eye with breathtaking views. The five rooms have been specially designed according to the accessibility needs and the comfort of all guests has been carefully considered.

With these modern facilities accompanying you at every moment, you can spend your holiday in the most practical way and make your pleasant moments even more special. While elegance and functionality are presented together Decently, you can experience unforgettable moments by enjoying the view on your balcony. In these rooms, where every detail is carefully thought out, comfort and elegance will accompany every moment of you.



Properties

Services

- | | |
|---|--|
| <ul style="list-style-type: none"> • Garden or sea view • Bathroom and toilet • Mirror and bedside table • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs • Suitcase | <ul style="list-style-type: none"> • Daily minibar filling • Housekeeping service • Handheld steam iron • Capsule coffee machine • Scale • Bathrobes and slippers • Bathrobes for children 3-12 years old |
|---|--|

Bed

Bathroom

Technology

- | | | |
|---|--|---|
| <ul style="list-style-type: none"> • 2 double or single beds • Josephine armchair in rooms with double beds • Baby cot (available on request) • Extra bed (available on request) • Pillow menu | <ul style="list-style-type: none"> • Shower • Washbasin • Shaving / vanity mirror • Hair dryer • Bathroom Cosmetics | <ul style="list-style-type: none"> • LED TV • Phone • WiFi - internet • Digital vault • Electronic key • Smart room airconditioning and lighting system |
|---|--|---|



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GRAND SUPERIOR

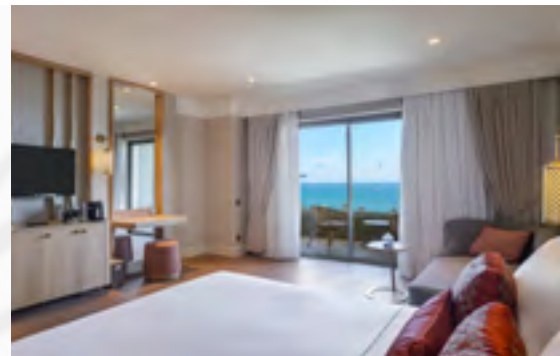
SEA VIEW



Main Building | 53 m² | 2 Adults + 2 Children or 3 Adults

While watching the peace of the sea and the sky from your balcony, you will find yourself out of time.

Grand Superior Sea View rooms, offering high comfort intertwined with the charming green and blue of the Mediterranean, give their guests a privileged holiday experience. Each of them offers a combination of peace and pleasure with its balconies overlooking the sea. An atmosphere is waiting for you on your spacious balcony overlooking the natural beauties of the Mediterranean Sea, where you can enjoy every moment. The atmosphere surrounding you in these rooms offers a tranquility that will make every moment special. You will feel like you are in another world during your vacation.



Properties

Services

- Sea view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Suitcase

- Daily mini bar refill
- Housekeeping service
- Handheld steam iron
- Capsule coffee machine
- Scales
- Bathrobes and slippers
- Bathrobes for Children 3-12 Years

Bed

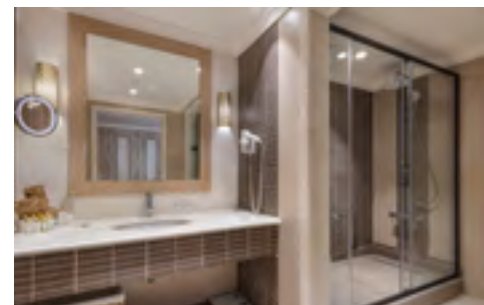
Bathroom

Technology

- Double and 1 person base bed
- Baby cot (available on request)
- Pillow menu

- Shower
- Washbasin
- Shaving / vanity mirror
- Hair dryer
- Bathroom Cosmetics

- LED TV
- Phone
- WiFi - internet
- Digital vault
- Electronic key
- Smart room air conditioning and lighting system



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ELEGANCE SEA VIEW

WITH JACUZZI



Main Building | 48 m² | 2 Adults + 1 Child

While you are living your romantic moments in a charming atmosphere, you will feel the tranquility of nature at any moment.

Elegance Sea View with Jacuzzi rooms offer a romantic and cozy stay, especially for honeymooners. The bathrooms with jacuzzi bathtub in each unit provide the perfect environment for couples to have special moments, while the spacious balconies make it possible for you to spend peaceful minutes while watching the beauties of nature. These apartments are equipped with elegant details for couples who want a romantic getaway. In these apartments, where every detail is thought out with elegance, you will have a pleasant time alone with your loved ones. With the unique comfort it offers, this place will turn your honeymoon and anniversary holiday into a fabulous experience.



Properties	Services
<ul style="list-style-type: none"> • Bathroom and toilet with jacuzzi • Sea view • Mirror and nightstand • Single seat • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs 	<ul style="list-style-type: none"> • Daily mini bar refill • Housekeeping service • Handheld steam iron • Capsule coffee machine • Scales • Bathrobes and slippers • Bathrobes for Children 3-12 Year

Bed	Bathroom	Technology
<ul style="list-style-type: none"> • Double bed • Baby cot (available on request) • Pillow menu 	<ul style="list-style-type: none"> • Bathroom with jacuzzi (jalousie curtain) • Washbasin • Shaving / makeup mirror • Hair dryer • Bathroom cosmetics 	<ul style="list-style-type: none"> • LED TV • Telephone • WiFi - internet • Digital safe • Electronic switch • Smart room air conditioning and lighting system



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FAMILY CORNER ROOM



Main Building | 45 m² | 2 Adults + 2 Children or 3 Adults

These rooms, organized in accordance with the needs of parents and children, offer a comfort that will make every moment unforgettable.

Family Corner Room rooms, designed with the comfort of families in mind, offer a comfortable and enjoyable holiday with every detail. While these rooms offer an ideal living space for both parents and children, they also provide the opportunity to have a pleasant time outside thanks to their spacious balconies.

Equipped with one double bed and two single beds, the rooms prioritize the comfort of your family and create a comfortable sleeping environment for everyone.



Properties

- Master bedroom
- Forest view
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating Group

Services

- Daily mini bar refill
- Housekeeping service
- Handheld steam iron
- Capsule coffee machine
- Scales
- Bathrobes and slippers
- Bathrobes for Children 3-12 Years

Bed

- 1 double,
- 2 single beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Double sink
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system



FAMILY DUPLEX ROOM

FOREST/SEA VIEW



Main Building | 60 m² | 4 Adults + 1 Child

Stairs equipped with a child safety lock ensure that parents are comfortable, while large areas allow you to have a pleasant time as a family.

Family Duplex rooms offer spacious and comfortable living areas designed for large families. Each of them has a balcony and provides families with a pleasant and comfortable stay. In these two-Decker rooms, where there are no doors between the rooms, you can spend time with your family safely thanks to the child safety lock at the top of the stairs.

Two single beds located on the first floor, central air conditioning, mini bar and all modern amenities offer a comfortable sleep and a comfortable holiday experience for your children. The master bedroom with a double bed on the second floor creates a warm and cozy atmosphere. There are details such as shower, bathrobes, slippers and personal care products on both floors.



Properties

- Forest or sea view
- Separate bathroom and toilet on each floor
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Double seat

Services

- Daily mini bar refill
- Housekeeping service
- Handheld steam iron
- Capsule coffee machine
- Scales
- Bathrobes and slippers
- Bathrobes for Children 3-12 Years

Bed

- Double bed upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with shower
- Washbasin
- Shaving / makeup mirror
- Hair dryer
- Bathroom Cosmetics

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system



ROOM PROPERTIES

	SUPERIOR GARDEN/ SEA VIEW	GRAND SUPERIOR SEA VIEW	ELEGANCE SEA VIEW WITH JACUZZI	FAMILY CORNER ROOM	FAMILY DUBLEX ROOM FOREST/ SEA VIEW
Sea View	✦	✦	✦		✦
Garden View	✦			✦	✦
Electronic Key System	✦	✦	✦	✦	✦
Bathrobes and Slippers	✦	✦	✦	✦	✦
Scales	✦	✦	✦	✦	✦
Bathroom Cosmetics	✦	✦	✦	✦	✦
Bathrobes for Children 3-12 Years	✦	✦	✦	✦	✦
Shaving / Makeup Mirror	✦	✦	✦	✦	✦
Hair Dryer	✦	✦	✦	✦	✦
Shower cabin	✦	✦	✦	✦	✦
Jacuzzi or Jet Shower Panel			✦		
Digital Safe	✦	✦	✦	✦	✦
Telephone	✦	✦	✦	✦	✦
LED TV	✦	✦	✦	✦	✦
Capsule Coffee Machine	✦	✦	✦	✦	✦
Smart Room Air Conditioning and Lighting System	✦	✦	✦	✦	✦
Shower cabin	✦	✦	✦	✦	✦
Suitcase locker	✦	✦	✦	✦	✦
Handheld Steam Iron	✦	✦	✦	✦	✦
Pillow Menu	✦	✦	✦	✦	✦
Minibar / Filled 1 time per day	✦	✦	✦	✦	✦

ELA SUITE AND VILLA STAYS:

Ela Excellence Resort Belek offers a private sanctuary for comfort and a good life. Designed with excellence and environmental protection in mind, our private suites and villas are carefully constructed using local materials and prioritize energy efficiency. Experience a peaceful and luxurious getaway tailored to your every need.

ELA FAMILY SUITE

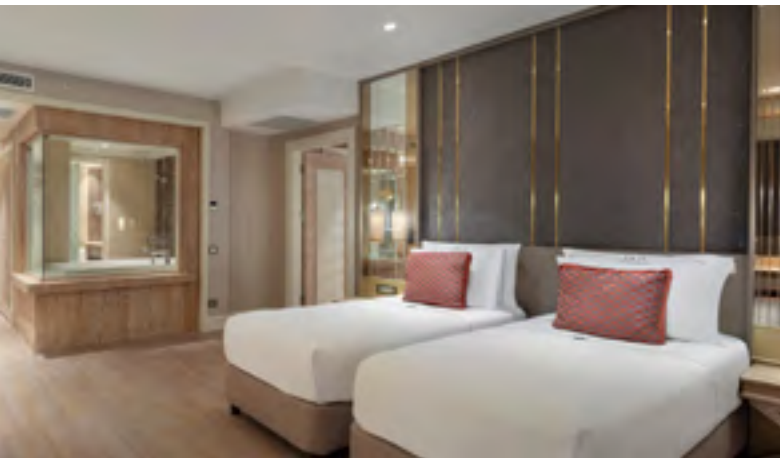


Main Building | 100 m² | 4 Adults + 1 Child

These suites, with their spacious rooms and spacious balconies, turn every moment into a pleasant and cozy atmosphere.

Ela Family Suites, located in the main building, offers an excellent accommodation opportunity for families with its two-bedroom design and spacious living areas. While each suite offers the opportunity to spend a pleasant time outside thanks to its spacious balconies, the spacious structure of the rooms provides an environment where you can relax comfortably as a family. In these carefully designed rooms, every detail has been thought out in order for you to have a peaceful and comfortable holiday experience with your children.

With fast check-in and carefully offered services, every moment of your holiday will be smooth and comfortable. Together with your family, you will have a unique experience in these private suites, where every detail is prepared for you.



ELA FAMILY SUITE



Main Building | 100 m² | 4 Adults + 1 Child

Properties

- Forest view
- 2 bedrooms
- Bathroom and toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Single seat
- Suitcase

Services

- Daily mini bar refill
- Housekeeping service
- Capsule coffee machine
- Scales
- Bathrobes and slippers
- Bathrobes for Children 3-12 Years

Bed

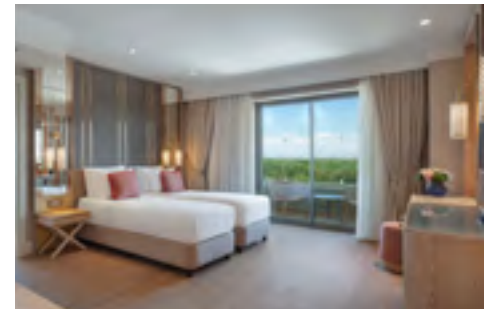
- Double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with jacuzzi (jalousie curtain)
- Shower cabin
- Washbasin
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system



DELUXE SUITE



Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults

The bathroom with a jacuzzi and the elegant living room have been carefully thought out to provide you with both comfortable and enjoyable moments.

The 105 m² Deluxe Suites offer their guests an accommodation experience where comfort and luxury come together with their spacious structure consisting of a living room and a bedroom. These rooms, which are ideal for those who want to start the day with a breathtaking view of the Mediterranean, make your holiday unforgettable with their elegant design and spacious areas. In these suites, where you can have a pleasant time with the living room and seating group, privileges such as a bathroom with a jacuzzi and a double bed are offered.

Equipped with central air conditioning, satellite TV, mini bar and other modern amenities, everything has been considered for your comfort in these suites. These suites, which offer the opportunity to spend enjoyable time with your loved ones in the living room while relaxing in the jacuzzi, allow you to collect unforgettable memories. In these rooms, which meet the unique atmosphere of the Mediterranean, you will start each new day with a refreshed energy.



DELUXE SUITE



Main Building | 105 m² | 2 Adults + 2 Children or 3 Adults

Properties	Services	Bed
<ul style="list-style-type: none"> • Sea view • Living room • Bedroom • Jacuzzi • Double bathroom and double toilet • Mirror and nightstand • Transparent and blackout curtains • Balcony, outdoor table and 2 chairs • Seating group • Suitcase 	<ul style="list-style-type: none"> • VIP assistant service • Daily mini bar refill • Housekeeping service • Capsule coffee machine • Scales • Turn down service • Bathrobe and slippers • Bathrobe for Children 3-12 Years • Reservation Priority at A la Carte Restaurants • Fast track & lounge service (Valid for one-way return flights only for minimum stays of 7 nights or more. Valid for Antalya international airports. Local airports are not included). 	<ul style="list-style-type: none"> • 1 double and • 1 single bed • Baby cot (available on request.) • Pillow menu
Bathroom	Technology	
<ul style="list-style-type: none"> • Bathroom with jacuzzi • Shower cabin • Washbasin • Shaving / makeup mirror • Hair dryer • VIP bath cosmetics 	<ul style="list-style-type: none"> • LED TV • Telephone • WIFI - internet • Digital safe • Electronic switch • Smart room air conditioning and lighting system 	

EXCELLENCY SUITE



Main Building | 190 m² | Duplex | 2 Adults + 2 Children or 3 Adults

The king size bed and jacuzzi bathroom provide a perfect environment for you to relax and renew yourself.

Located in the main building, Excellency Suite offers its guests a unique accommodation with its two-story structure and spacious living areas. The living room on the first floor offers elegance and comfort together with its parquet floor and modern seating group. Modern equipment such as central air conditioning system, mini bar and coffee capsules create a comfortable resting environment. In addition, shower, toilet and personal care products are also available for the use of guests on this floor. Its large balcony allows you to enjoy the Mediterranean view all day long.

The bedroom on the second floor provides a perfect resting area with its king size bed and jacuzzi bathroom. Equipped with features such as parquet floor, central air conditioning and mini bar, this room takes comfort to the next level. The bedroom with an open terrace allows you to spend time outside with the sun terrace and sun loungers, while you can have pleasant moments in the jacuzzi. Satellite TV, digital safe and telephone are at the service of guests on both floors.

You can spend pleasant moments in the jacuzzi while watching the sunset on the terrace and leave all your tiredness behind.

These suites, where comfort and elegance come together, offer every detail that will make your holiday unforgettable.



EXCELLENCY SUITE



Main Building | 190 m² | Duplex | 2 Adults + 2 Children or 3 Adults

Properties

- Sea view
- Double-decker
- Living room
- Bedroom
- Terrace and jacuzzi
- Double bathroom and double toilet
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Suitcase

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scales
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Priority reservation at free A la Carte restaurants
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Fast track & lounge service (Valid for one-way return flights only for minimum stays of 7 nights or more. Valid for Antalya international airports. Local airports are not included.)
- Room service
- Being hosted once in one of our paid A la Carte restaurants during the stay

Bathroom

- Bathroom with bathtub and shower
- Shower cabin
- Washbasin
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system

Bed

- Double bed upstairs
- Baby cot (available on request)
- Pillow menu

PREMIER SUITE



Main Building | 196 m² | Duplex | 2 Adults + 1 Child or 3 Adults

Located in the main building, the Premier Suite offers a spacious and luxurious accommodation area of 196 m². Featuring features such as parquet floors, a large balcony and a terrace, this special suite provides its guests with a comfortable living space with both a living room and a bedroom.

The suite draws attention with its spaciousness and elegance, while the special beach suite service offered on the beach is one of the facilities offered to make your holiday even more special.

The first floor welcomes its guests with a modern and comfortable seating group, while details such as an adjustable central air conditioning system and a mini bar increase your comfort. Completed with equipment such as parquet floors, satellite TV and a telephone, this floor also includes amenities such as a toilet and a hair dryer to meet your personal needs. Offering a comfortable area to rest, this floor stands out with its modern details. On the second floor, you can pamper yourself with a double bed, a terrace with a jacuzzi and a large sunbathing area. Every detail has been considered for your comfort with its bathroom with a bathtub, bathrobe and slipper sets, a cosmetic mirror and a mini bar.

This suite, where you can sunbathe on the sun loungers, relax in the jacuzzi on the terrace and enjoy the Mediterranean, offers all the possibilities to make your holiday unforgettable. The modern living area on the first floor and the spacious bedroom on the second floor offer a different peace on both floors. Both the elegance of the interior and the pleasure of relaxing on the terrace await you in this suite.



PREMIER SUITE



Main Building | 196 m² | Duplex | 2 Adults + 1 Child or 3 Adults

Properties

- Sea and forest views
- Double-decker
- Living room
- Bedroom
- Terrace and jacuzzi
- 1 bathroom and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Priority reservation at free A la Carte restaurants

- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Fast track & lounge service (Valid for one-way return flights only for minimum stays of 7 nights or more. Valid for Antalya international airports. Local airports are not included).
- Room service
- Being hosted once in one of our paid A la Carte restaurants during the stay

Bathroom

- Bathroom with bathtub and shower
- Shower cabin
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- VIP bath cosmetics

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system

Bed

- Double bed upstairs
- Baby cot (available on request)
- Pillow menu

PENTHOUSE SUITE



Main Building | 233 m² | Duplex | 4 Adults + 1 Child

This suite, which will make every moment special, awaits you with a holiday wrapped in the magic of the Mediterranean.

Located in the main building, the Penthouse Suite offers its guests a luxurious and comfortable accommodation with its two-story structure and spacious design.

The first floor features a large living room, seating group, mini bar and modern amenities such as capsule coffee machine. This stylish living room, built on parquet floors, is equipped with comfort elements such as adjustable central air conditioning and satellite TV. The bedroom on the same floor has two single beds, a bathroom with a bathtub and a private balcony. Equipped with bathrobes, slippers and personal care products, this room offers guests a comfortable resting area.

The master bedroom on the second floor provides a special resting area with a double bed and a bathroom with a jacuzzi. This spacious room has every kind of comfort such as a mini bar, digital safe and central air conditioning. You can also relieve the tiredness of the day with the jacuzzi opening to the large terrace and relax on the sun loungers in the sunbathing area and enjoy the unique atmosphere of the Mediterranean. Both the elegance of the interior and the spaciousness of the exterior come together in this special suite. Your holiday becomes even more special with luxurious details such as the private beach suite offered on the beach.



PENTHOUSE SUITE



Main Building | 233 m² | Duplex | 4 Adults + 1 Child

Properties

- Sea view
- Living room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 2 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Sunlounger

Hizmetler

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Laundry (Washing and ironing free of charge. Dry cleaning is charged)
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Priority reservation at free A la Carte restaurants

- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Fast track & lounge service (Valid for one-way return flights only for minimum stays of 7 nights or more. Valid for Antalya international airports. Local airports are not included).
- Room service
- Being hosted once in one of our paid A la Carte restaurants during the stay

Bathroom

- 1 bathroom with bath and shower and 1 bathroom with shower
- Double Sink
- Shaving / Makeup mirror
- Hair dryer
- Private bathroom and shower products

Technology

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system

Bed

- The double bed upstairs and 2 twin beds downstairs
- Baby cot (available on request)
- Pillow menu

PRESTIGE SUITE



Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Prestige Suite combines elegant design and functionality to offer a unique accommodation experience to its guests. Dec. The spacious living room and dining room on the first floor get a luxurious touch with parquet and marble floors. While providing guests with the opportunity to cook in the comfort of home with its fully equipped kitchen, luxurious seating sets and a dining area create a stylish atmosphere. In addition, a work desk and a large balcony offer spacious areas to be used for work or relaxation purposes. Modern features such as adjustable central air conditioning system and satellite TV bring comfort to the highest level.

The bedrooms located on the second floor have been Decently designed for guests to live in comfort and luxury together. The first bedroom, which has high-quality twin beds, offers both elegance and comfort to its guests with a spacious sofa set and a bathroom with a bathtub. This room is furnished with parquet and marble floors and provides a peaceful relaxation while watching the outside from the balcony. Privileged services such as mini bar, satellite TV and bathrobe in this room have also been thought out to provide a complete holiday experience.

The master bedroom offers the highest level of luxury. With a built-in wardrobe, a Josephine reclining sofa and a Jacuzzi bathroom, this room gives its guests moments of relaxation and pleasure. The Jacuzzi and sunbathing area on the terrace allow you to spend time relaxing in the charming atmosphere of the Mediterranean Sea. The private beach suite service on the beach makes your holiday even more special. While watching the stars in the jacuzzi on the terrace at night, you will feel completely free away from the noise of the city, only with light wave sounds coming from the sea.



PRESTIGE SUITE



Main Building | 375 m² | Duplex | 4 Adults + 1 Child or 5 Adults

Properties

- Sea view
- Double-decker
- Saloon
- Dining room
- 2 bedrooms
- Terrace and jacuzzi
- 2 bathrooms and 3 toilets
- Mirror and nightstand
- Transparent and blackout curtains
- Balcony, outdoor table and 2 chairs
- Seating group
- Sunlounger
- Refrigerator
- Oven
- Kitchen Stove
- Kitchenette

Teknoloji

- LED TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system

Services

- VIP assistant service
- Daily mini bar refill
- Housekeeping service
- Turndown service
- Capsule coffee machine
- Scales
- Bathrobe and slippers
- Free bathrobes for children aged 3-12 Priority reservation at A la Carte restaurants
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Fast track & lounge service (Valid for one-way return flights only for minimum stays of 7 nights or more. Valid for Antalya international airports. Local airports are not included).
- Laundry (Washing and ironing free of charge. Dry cleaning for a fee)
- Room service
- Being hosted once in one of our paid A la Carte restaurants during the stay

Yatak

- Double and 2 twin beds upstairs
- Baby cot (available on request)
- Pillow menu

Banyo

- Bathroom with bathtub and shower
- Double sink
- Shaving / makeup mirror
- Hair dryer
- Private bathroom and shower products



VILLA ELA PALACE



Villa Area | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Designed with modern touches, this villa offers a comfortable holiday opportunity with its completely private area.

Close to the sea, these villas are quite spacious in their own space, ideal for crowded groups with a private butler service during the day. These villas, which are quite useful for families with children, are also an option that you can choose for your private parties, such as bachelor parties.

This secluded duplex villa, Decked out with stylish details, combines comfort and luxury in a living area of 297 square meters. The pool in the garden invites you to a cool dip in the morning with the first lights of the day. In addition, the jacuzzi located on the terrace is also among the ideal options for you to get rid of the tiredness of the day Decently.

On the lower floor of the villa there is a small bedroom, a modern living room and a spacious dining area; together with the rooms equipped with French Bed beds on the upper floor, it gives you the comfort of a palace. The bathrooms belonging to each bedroom attract attention with specially designed cleaning and shower products. The seating group and sun loungers on the terrace are ideal for peaceful moments you will spend in the spacious garden. At night, if you wish, the home theater system thanks to it, you can also enjoy a pleasant movie!

Book your place now for a luxurious accommodation experience where modern touches in the perfection of privacy are designed with your comfort in mind!



VILLA ELA PALACE



Villa Area | 297 m² | Garden Area 750 m² | Duplex | 8 Adults + 2 Children

Properties

- 4 bedrooms in total:
1 bedroom downstairs
3 bedrooms upstairs
- Private garden
- Living room
- Dining room
- Terrace and jacuzzi in master room
- 4 bathrooms 5 toilets
- Balcony
- Sun lounger
- Turkish bath
- Sauna

Bed

- 3 double and 2 single beds
- Baby cot (available on request.)
- Pillow menu

Bathroom

- Bathroom with bathtub and shower
- Double Sink
- Shaving / makeup mirror
- Hair dryer
- Private bathroom and shower products

Kitchen

- Refrigerator
- Oven
- Ice machine
- Kitchen Stove
- Microwave oven
- Wine cabinet
- Turkish coffee machine

Services

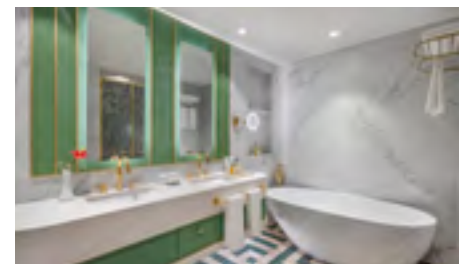
- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule tea and coffee machines
- Scales
- Bathrobe and slippers
- Bathrobe for Children 3-12 Years
- Child set
- Personalized welcome service
- Private check in at the villa
- Welcome with flowers and champagne
- Private butler service
- Priority reservation at free A la Carte restaurants
- 24/7 Room Service (According to the specified menu)
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Airport CIP Terminal (Valid for flights in both directions for stays of 7 nights or more)
- Being hosted once in one of our paid A la Carte restaurants during the stay

Garden

- Heated private pool
- Dining table and garden seating
- Sun loungers, hammocks and umbrellas
- Free BBQ organization in the villa garden 1 time during the stay

Technology

- Smart TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system



VILLA SULTAN PALACE



Villa Area | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

While swimming in your private pool, the magic of nature in the garden will surround you and you will enjoy every moment.

Villa Sultan Palace, with its location close to the beach, offers its guests both a luxurious accommodation experience intertwined with nature. This magnificent two-storey villa is an excellent option for families or crowded groups with a spacious living and dining room, a fully equipped kitchen and a total of five bedrooms. There is a small bedroom and two single beds located on the lower floor, and four bedrooms equipped with a French bed on the upper floor. The 65 m² heated private pool and jacuzzi area located in the garden are ideal for offering relaxation and pleasure at any time of the day.

Villa Sultan Palace offers not only comfort to its guests, but also special services and you will find yourself as soon as you step into your holiday it makes you feel special. Details such as special butler service, A la Carte breakfast at La Sofa and a special barbecue service once a week will make your holiday even more memorable. Inside the villa there are spacious living areas equipped with privileges such as a Turkish bath, sauna and fitness center.

The garden offers a complete haven of tranquility with its width of 886 m². Equipped with a dining table, sun loungers, hammock and gazebo, this area offers the opportunity to relax in close proximity to nature. While spending time on the spacious terrace against the sea or by the pool, every detail of this luxurious villa has been carefully thought out, it provides its guests with a perfect combination of both tranquility and luxury. You will forget how time passes while lying in a hammock in the spacious garden and relaxing from the fatigue of the day with the peaceful breezes of the Mediterranean Sea. With the Turkish bath, sauna and jacuzzi areas offered in your villa, you will turn every moment into an unforgettable experience.



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VILLA SULTAN PALACE



Villa Area | 794 m² | Garden Area 886 m² | Duplex | 10 Adults + 2 Children

Properties

- 5 bedrooms in total:
4 bedrooms upstairs
1 bedroom downstairs
- Private garden
- Living room
- Dining room
- 6 bathrooms and 6 toilets
- Fitness
- Sun lounger
- Turkish bath
- Fitness
- Sauna

Bed

- 4 double and 2 twin beds
- Baby cot (available on request)
- Pillow menu

Bathroom

- Bathroom with bathtub (available in 2 rooms)
- Washbasin
- Shaving / makeup mirror
- Hair dryer
- Private bath and shower products

Garden

- Heated private pool
- Dining table and garden seating
- Sun loungers, hammocks and umbrellas
- Free BBQ organization in the villa garden 1 time during the stay

Services

- Excellence Maxibar
- Housekeeping service
- Turndown service
- Capsule tea and coffee machines
- Scales
- Bathrobes and slippers
- Bathrobes for Children 3-12 Years
- Child set
- Personalized welcome service
- Private check in at the villa
- Welcome with flowers and champagne
- Private butler service
- Reservation Priority at A la Carte Restaurants
- 24/7 Room Service (according to the specified menu)
- Laundry (clean and Ironing)
- VIP Assistant Service
- VIP Airport Transfer (For minimum stays of 5 nights or more, two ways)
- Airport CIP Terminal (Valid for flights in both directions for stays of 7 nights or more)
- Being hosted once in one of our paid A la Carte restaurants during the stay

Technology

- Smart TV
- Telephone
- WiFi - internet
- Digital safe
- Electronic switch
- Smart room air conditioning and lighting system

Kitchen

- Fully equipped kitchen
- Refrigerator
- Dishwasher
- Oven
- Ice machine
- Kitchen Stove
- Microwave oven
- Wine cabinet
- Turkish coffee machine
- Special tea and coffee maker



ELA VIP SERVICES TERMS AND CONDITIONS



Fast Pass Service (Meet & Assist and Lounge Service)

- Fast Track Service (Meet & Assist and Lounge Service) is valid for guests for at least 7 nights or more. Deluxe Suite, Excellency Suite, Premiere Suite, Presidential Suite, Prestige Suite room types.
- Fast Track Service (Meet & Assist and Lounge Service) is for international flights departing from Antalya airport. Local airports are not included.
- All check-in formalities are completed by CIP staff.
- All guests are required to make a reservation at the Guest Assist desk at least 24 hours prior to flight departure. Shuttle details for arrival time from Terminal 1 or 2.
- Hotel check-out date/flight departure date must be on the same dates.

Service details:

- Meeting Ela Excellence passengers at the CIP meeting point in Terminal 1 or 2.
- Entrance to the terminal through a special gate.
- Completion of all check-in and security formalities using the Fast Track Lanes, accompanied by CIP staff.
- Waiting for the flight in the CIP Lounge, which offers a variety of refreshments, snacks, and free Wi-Fi.



CIP/General Aviation Terminal Service

- Excluding private jet flights
- General Aviation Terminal CIP Access service is valid for guests staying in villas for a minimum of 7 nights or more: Villa Ela Palace, Villa Sultan Palace.
- General Aviation Terminal service is valid for direct flights to/from Antalya Airport Domestic and International Terminals.
- Flight arrival date / hotel check-in date and hotel check-out date / flight departure date must be on the same dates.

Service details:

- Welcoming Ela Excellence passengers at the General Aviation Terminal.
- All check-in formalities are completed by CIP staff.
- Private passport control and customs control.
- Hot/cold food, alcoholic/non-alcoholic beverage service in the Lounge.
- VIP transfer by jet.
- Airport Services are provided by third-party partners.

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A gourmet roast, possibly a beef or lamb, is the central focus of the image. It is cooked to a rich, dark brown color and is garnished with fresh green herbs, likely rosemary, on top. A silver fork is stuck into the top of the roast, with its handle extending upwards. The roast is served on a dark, possibly black, plate. The entire scene is set against a dark background, with the roast and plate resting on a wooden surface, possibly a tree stump or a thick slice of wood. The lighting is dramatic, highlighting the texture of the meat and the freshness of the herbs.

ELA GOURMET EXPERIENCES

Discover Ela Gourmet Experiences, where every meal is a flavorful journey filled with pleasure. From the moment you arrive until the moment you leave, we are dedicated to providing you with an unforgettable and satisfying gourmet adventure. Enjoy thoughtfully prepared meals made with the finest ingredients, showcasing our commitment to excellence. Let us elevate your dining experience to new heights, where your satisfaction is our top priority.



A TASTE EXPERIENCE THAT WILL TOUCH YOUR SOUL.

GASTRONOMY

FeelWell All-Inclusive Food & Beverage Concept

SERVICES INCLUDED IN THE CONCEPT	Breakfast, lunch and dinner in the main restaurant (open buffet)	Free use at La Sante and La Salsa Restaurants. (Reservation required)	7 bars	Patisserie	Snack children's restaurantt
	Carte D'or Gelato ice cream	24/7 Ela Anatolian food and beverage service (without reservation)	Special foods for guests who are on a diet and have allergies (within the scope of informing Ela assistants)	Original A+ brands in international standards in all beverages	Local and foreign alcoholic / non-alcoholic beverage
	Detox drinks, freshly squeezed fruit juices and herbal teas at Hayat Restaurant and Elazen Bar	Daily minibar filling in the room	Capsule coffee machine and hot beverage setup in the rooms	Preparation of special meals for guests with special demands for their children	

EXTRA SERVICES	In Teppanyaki and La Perla restaurants, a cover fee per person is applied for evening reservations.	Premium imported whiskeys, cellar wines and beverage assortment	VSOP and XO premium cognacs	24-hour room service	Special celebrations and events and special menu orders
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HAYAT RESTAURANT



At Hayat Restaurant, you will find the best selections of Turkish and world cuisine in breakfast, lunch, and dinner buffets. The ambiance and welcome service will give you an experience beyond the open buffet service you are used to.

LA ROUGE PATISSERIE



From enormous croissants to delicious éclairs and cakes, La Rouge offers its delicious products full of delicacy to its guests with its stylish concept in the main building.

ELA ANATOLIAN

Open 24 hours a day, 7 days a week, the Anatolian Restaurant offers a selection of the most exquisite world flavors at any time. Enjoy delicious meals prepared by our talented chefs throughout the day at Ela Anatolian Restaurant.



AKARI TEPPANYAKI *Far Eastern Cuisine*

At Akari, the Teppanyaki performances by skilled chefs transport you to the enchanting atmosphere of the Far East. Indulge in exotic delicacies such as sushi and sashimi in a delightful setting.



LA SALSA *Mexican Cuisine*

Meksika'ya doğru bir lezzet turuna hazır mısınız? La Salsa'da çekilecek fotoğraflarda insanlar sizi gerçekten Meksika'ya gitmişsiniz zannedecek.



LA SANTE *Mediterranean Cuisine*

Experience a wonderful combination of cold and hot flavors, vegetables, and fruits, enhanced by the delightful taste of olive oil, perfect for contemporary dietary trends.



LA PERLA *Italian Cuisine*

La Perla offers the finest authentic Italian cuisine, providing you with a memorable gastronomic experience through dishes prepared by our chefs using fresh, high-quality ingredients. Savor traditional Italian flavors in our elegant and relaxed atmosphere, complemented by attentive service.





RESTAURANTS	Activity	Type	Working Hours	ELA - All Inclusive
Hayat Main Restaurant	Breakfast Lunch Dinner	Open Buffet	07.00 – 11.00 12.30 – 14.30 18.30 – 21.00	✦
Ela Anatolian 24/7	International Cuisine	A la Carte	24 Hours	✦
Akari Teppanyaki (Far Eastern Cuisine)	A la Carte Dinner	A la Carte	19.00 - 22.30	40 Euro per person with RESERVATION
La Perla (Italian)	A la Carte Dinner	A la Carte	19.00 - 22.30	20 Euro per person with RESERVATION
La Salsa (Mexican)	A la Carte Dinner	A la Carte	19.00 – 22.30	FREE WITH RESERVATION
La Sante (Mediterranean Cuisine)	A la Carte Dinner	A la Carte	19.00 – 22.30	FREE WITH RESERVATION
La Rouge Patisserie	Patisserie and Beverage	Self Service	10.00 – 22.30	✦
Everland Kids World	Children's Buffet	Open Buffet	-	✦
Room Service	Food & Beverage	Menu	24 Hours	PAID MENU

A la Carte Restaurant Usage Practices;

- Teppanyaki and La Perla a la carte restaurants have a cover charge per person.
- In Teppanyaki and La Perla a la carte restaurants, children aged 0-6 years are free of charge, and children aged 7-11,99 years are charged a 50% discount on the per person reservation, per person cover charge.
- The reservation system of all a la carte restaurants is managed by Ela Assistant teams and guests make their reservations through this channel.
- Ela Anatolian A la carte restaurant is open 24/7 free of charge and is not subject to reservation.
- A vegan buffet is available in our main restaurant (Hayat Restaurant). We also offer vegan food alternatives on the menus of all our a la carte restaurants.
- Birthday, wedding anniversary, and honeymoon couples are hosted at La Sante (Mediterranean), La Salsa (Mexican) a la carte restaurants for 1 night free of charge at a table with a special setup. (Adults only)
- Everland Kids World children's buffet can be closed depending on the number of children.



BARS

BARS	Activity	Working Hours	ELA - All Inclusive
Lobby Bar	Bar	24 Saat	✦
Lower Lobby Bar	Bar	09.00 - 00.00	✦
Winery	Bar	19.00 - 22.30	✦
Oxford Lounge	Bar	12.00 - 00.00	✦
Elazen Bar	Bar	09.00 - 20.00	✦
Night Zone	Disco Bar	23.00 - 02.00	✦
La Sofa Bar (Weather dependent)	Bar	09.00 - 17.00	✦

Drinks are served at the table in all our bars except Pier Bar and Elazen Bar.

MINI BAR

Water pet 400 ml (6 pcs)	Water pet 1 liter (2 pieces)	Soda 200 ml (2 Pieces)	Juice orange 200 ml (1 piece)	Fruit juice cherry 200 ml (1 piece)	Ice Tea lemon 330 ml (1 Adet)
Ice Tea peach 330 ml (1 Piece)	Beer 33 cl (2 pcs)	Cola 250 ml (2 Pieces)	Cola Zero 250 ml (2 Pieces)	Fanta 250 ml (2 Pieces)	Sprite 250 ml (2 Adet)
Snack Biscuit 45 gr (1 Piece)	Chocolate wafer (2 pieces)	Raw mixed nuts 45 gr (1 pcs)	Chips 20 gr (1 piece)		



THE MINIBAR IS REPLENISHED ONCE A DAY. ANY EXTRA REQUESTS WILL BE FULFILLED BY ROOM SERVICE.

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LOBBY BAR

The Lobby Bar is specially designed for our guests to enjoy their time inside the hotel. While relaxing on the terrace and taking in the view, you can unwind to soothing piano music, creating unforgettable memories with your loved ones.

OXFORD LOUNGE

The Oxford Lounge features an atmosphere enlivened by game stations, including billiards. It provides a comfortable environment for guests arriving early or checking out late, offering a pleasant holiday experience with private showers and cozy armchairs for relaxation.



ELAZEN BAR

Located in the Elazen Spa & Rituals Lounge, Elazen Bar is a unique resting area for guests who wish to enjoy freshly squeezed fruit and vegetable juices as well as herbal teas after their massages and treatments at the spa.

NIGHT ZONE

Our nightclub, Night Zone, increases the rhythm of the night by combining music and dance with DJ performances that bring the heat of the South Coast to your nights.



BEVERAGE CONCEPT

- Domestic and imported quality alcoholic and non-alcoholic beverages
- A selection of quality wines available in all restaurants and bars
- Tea, coffee, and a variety of other hot and cold drinks at La Rogue Patisserie
- Freshly squeezed fruit juice service available seasonally in various units
- Beverage service provided to sun loungers at the pool and beach

Whisky	Johnnie Walker Red Label Johnnie Walker Black Label Johnnie Walker Double Black Johnnie Walker Gold Label Reserve	Jack Daniels Jack Daniels Single Barrel Jack Daniels Honey Jack Daniels Fire Jack Daniels Apple	Gentleman Jack Glenmorangie 10YO Glenlivet Founders Reserve Glenfiddich 12YO Singleton Viski 12YO	Chivas Regal 12 YO	Jameson Black Barrel Ballantines Dimple	Dubliner Irish Woodford Reserve Jim Beam Bourbon
Vodka	Absolut Citron Absolut Vanilia Absolut Mandarin Absolut Raspberry Absolut Peach Absolut Elyx	Smirnoff Red No 21 Smirnoff North Smirnoff Yeşil Elma Smirnoff Çilek	Keglevich Şeftali Keglevich Kavun Keglevich Çilek Nemirnoff De Luxe	Stolichnaya Luksusowa Gilbey's	Finlandia Klasik Beluga Noble Belvedere Grey Goose	Russian Standart Stolichnaya Elite Vodka
Gin	Gin Mare Gordon Beefeater	Bombay Sapphire Gardener	Gilbeys Hendricks	Tanqueray NO TEN Tanqueray	Gordon Pink Greenalls	Beefeater Pink Fords
Rum	Havana Club Havana Club Anejo Especial	Captain Morgan White Captain Morgan Black	Bacardi	Cachaca		
Tequila	Olmecca Silver Olmecca Gold Olmecca Altos	Olmecca Silver Olmecca Gold Olmecca Altos	Mariacchi Silver	El Jimador Silver	Sierra Silver Sierra Gold	
Coniac & Brandy	Remy Martin VSOP	Metaxa 5*	Hennessy Vs	Apollo	Napoleon VSOP	Martell Vs
Brandy	Martini Bianco Martini Dry Martini Rosso Martini Fiero	Garrone Bianco Garrone Rosso Garrone Dry Garrone Bitter	Ramazotti Amaro	Aperol	Campari	Fernet Branca
Beer	Carlsberg Barrel Carlsberg Bottle	Budweiser Bottle Budweiser Dark Bottle	Miller Bottle Tuborg Gold Bottle	Becks Corona	Heineken Bottle	Alkolsüz Bottle
Liqueur	Jagermeister Malibu Archers	Kahlua Baileys	Luxardo Maraschino Safari Chamboard	Tia Maria Grappa	Amaretto Disaranno Limoncello Luxardo Sambuca	Drambuie Skins Mastiha
Raki	Yeni Raki New Raki New Series Yeni Raki Ala Yeni Raki Masters Mix	Tekirdağ Raki Tekirdağ Gold Series	Efe Raki Efe Fresh Grapes	Beylerbeyi Göbek Raki Beylerbeyi Teragold	Ouzo	Sarı Zeybek

ELAZEN HOLISTIC HEALTH AND WELLNESS CENTER

Discover ElaZen Spa & Wellness, a 4,500 m² paradise of peace and rejuvenation. Pamper yourself with 50 massages and treatments using 100% organic and natural skin care products. Our dedicated staff and excellent service will make you feel more revitalized, rejuvenating your body and mind.





TRANSFORM THE PEACE OF WINTER INTO AN INNER AWAKENING.

ELAZEN SPA & WELLNESS

SERVICES INCLUDED IN THE CONCEPT	Fitness Center	Finnish and Bio Sauna	Relaxation Area	Steam Bath	Snow Fountain
	Heated Pool (Indoor and Outdoor Pool)	Turkish Bath	Elazen Bar		

EXTRA SERVICES	Massages and VIP Hammam Services	Skin and Body Care	Hammam treatment and Massage Services with villas	European and Asian Massages	Beauty Treatments
	VIP Section (Steam room, 3 baths, sauna, shower and WC.)	Organic Facial Treatments: Pressotherapy, Ozone Sauna, Seaweed Care	VIP SPA, Garden Suites	Wellness: Natural Anti-Age Care, Pro Collagen, Facial Care, Healing Body Care	Organic Body Care
	Spa Rituals	Spiritual authentic body treatments: lomi lomi nui, hot stone therapy, Elazen ritual	Care with professional cosmetic devices	Hairdressing Services, Manicure, Pedicure	Ayurveda Rituals: Abhyanga, Shiroabhyanga, Shirodhara, Indian Head Massage



ELAZEN SPA & WELLNESS

In addition to the striking and unique phyto-cosmetics from the Italian tailor-made brand VAGHEGGI, which has a 50-year history based on the principles of "Respect and Love for Nature," we offer skin and body treatments from the French brand Thalgo. Known for its innovative marine-based products, Thalgo treatments are among the most preferred spa rituals. Both Vagheggi and Thalgo laboratories provide ideal cosmetic treatments that support the restoration of the skin's natural rhythm, strengthen the skin barrier, enhance overall health, and combat aging. These treatments stimulate youth proteins with valuable active ingredients, giving the skin a dense, fresh, youthful, and tight appearance while revitalizing facial features. They also create protocols and innovative formulas tailored to each skin type.

At ELA-ZEN SPA, we prioritize environmentally friendly products in all our cosmetics. Our offerings include cosmetics produced using innovative, high-tech methods based on recipes that leave no carbon footprint, protect traditional harvesting and production processes, and are manufactured with environmental sensitivity. These products contain rich natural active ingredients sourced from medicinal stones and aromatic plants.

TRADITIONAL TURKISH BATH

The Turkish Hammam culture, which has existed since ancient times, aims to refresh the body and soul, revitalize the body, and experience the feeling of renewal. Healing water purification treatments, which are fed with the traditional Turkish bath culture that relieves your physical and mental fatigue and calms yourself, are one of the most preferred rituals. In the application, which takes place in the relaxing environment of the authentic hammam, our hammam ritual ends with the Water Salutation Ceremony on your skin prepared for purification with the gentle heat of steam and stone, followed by the application of a purifying scrub and the touch of silky foam. Our hammam ritual ends with implementing a scrub and a touch of silky foam.

MASSAGES

Extracts of medicinal plants, holistic natural aromas, and oil mixtures combine with healing massages and rituals to offer a unique experience of harmony. Various massage techniques, blended with the ancient wisdom of both the East and the West, will bring you physical and spiritual peace, making your tiredness disappear.

Our carefully curated massage collection offers a rich variety, from the Classical Swedish Massage developed by Swedish doctor Per Henrik Ling in 1812 to relaxing Akdeniz Aromatherapy. You can also experience authentic Far Eastern and holistic Indian Ayurvedic rituals, as well as healing remedial therapies. The touches applied to your entire body stimulate your nervous system, regulate blood and lymph circulation, and provide mental relaxation while helping you detoxify.

AYURVEDIC HOLISTIC RITUALS

Ayurveda, meaning "Science of Life" in Sanskrit, is a 5,000-year-old natural healing system rooted in the Vedic culture of India. It is a body of wisdom that helps individuals maintain balance and fitness in all aspects of life while realizing their full potential. Ayurveda views human beings as a whole, interconnected with nature, and establishes its healing practices accordingly. One of the fundamental components of this treatment system is Ayurvedic massage. Ayurvedic healing rituals treat the body and mind as a unified whole. In this massage application, essential life energy is transferred to the body's systems, allowing for repair, refreshment, and renewal. This process calms the mind, cleanses negative energy accumulated in the body, relieves muscle tension, strengthens the body, prevents premature aging, and minimizes the appearance of wrinkles.

HAIRDRESSING SALON CARE

Our salon offers exclusive brands along with barber services, hair design, hair coloring, keratin treatments, hand and foot care, nail design, and trendy braiding and hairstyles for young people and children.

IDEAL BODY CARE

Through the use of an ozone sauna, pressotherapy devices, algae treatments, and various massage techniques, we provide effective results in body shaping by reducing localized fat and cellulite.

WELLNESS RELAXATION & JACUZZI POOL AREA

It is our quiet relaxation area reserved for our guests after spa treatments.



ELAZEN SPA & WELLNESS

- Renew your body and soul during your holiday with the massages and treatments offered at the Elazen Spa & Wellness Center, which features a unique architectural design over an area of 4,500 m².
- Elazen Spa & Wellness operates from 09:00 to 20:00 with an international staff.
- Organic and natural products are used in the treatments and applications offered at Elazen Spa & Wellness.



- Facilities at Elazen Spa & Wellness include: 14 massage rooms, 1 skincare room, 1 body care room, 1 Elazen Spa Garden, 1 Grand Suite Garden, 1 dome bath, 1 Elazen Bath, relaxation areas, an indoor and outdoor swimming pool, and an indoor children's swimming pool, as well as a fitness center.
- New paid spa recreation section: 2 private pouch rooms, 2 separate pouch rooms, 1 sauna, and 1 steam room.
- Additional amenities include 2 showers and a WC.





ELA ACTIVITIES & EXPERIENCES

Dive into a world full of adventure and excitement with our extensive portfolio at Ela Excellence Resort Belek. Whether you explore unique beaches, engage in exciting water sports, or relax by the pool, create unforgettable moments and memories that will last a lifetime.



REJUVENATION HAS NEVER BEEN SO MUCH FUN.

ENTERTAINMENT & ACTIVITY

FeelWell All Inclusive Concept

With a wide variety of options from world-famous shows to live DJ performances, the Ela Excellence Entertainment Team is always with you. Regardless of your sense of entertainment, we offer different day and night activities 7 days a week so that you can have fun during your holiday.

SERVICES INCLUDED IN THE CONCEPT	Live Music Performances	Evening Animation Programs	Cinema	Billiards (+16)	Night Zone Nightclub
	Tennis	Boccia	Use of Tennis Courts and Rackets	Bike	Basketball
	Table Tennis	Zumba	Crazy Games	Football	Darts
	Shuffle Board	Cafe Games	Giant Jenga	-	-
EXTRA SERVICES	Lighting of tennis courts	Private Tennis Lessons	Private Training with an Instructor	Paddle Tennis Court Use and Lighting	

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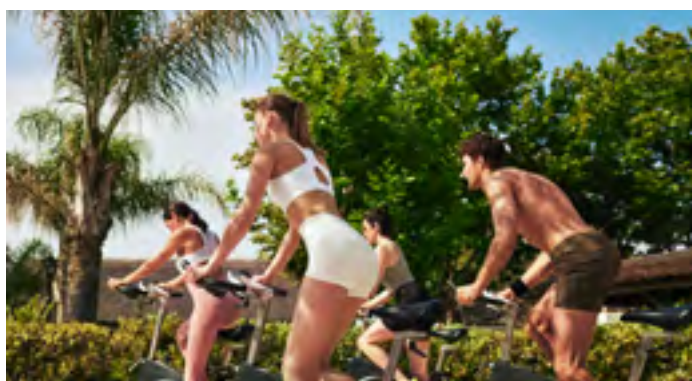


REINVIGORATE IN A UNIQUE NATURE.

FIT GARDEN

For a truly enjoyable and healthy holiday, we offer a variety of activities for our sports-loving guests, all designed and conducted under the supervision of experts.

SERVICES INCLUDED IN THE CONCEPT	Yoga	Aerial Yoga	Aerobic	Pilates	Bike tour
	SPA Indoor Fitness, Garden Fitness	Aqua Bike	Spinning	Body Workout	CrossFit
	Tabata	-	-	-	-
EXTRA SERVICES	Special training-fitness program with an instructor		Private tennis lessons		



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ELA'S LIBERATING ATMOSPHERE

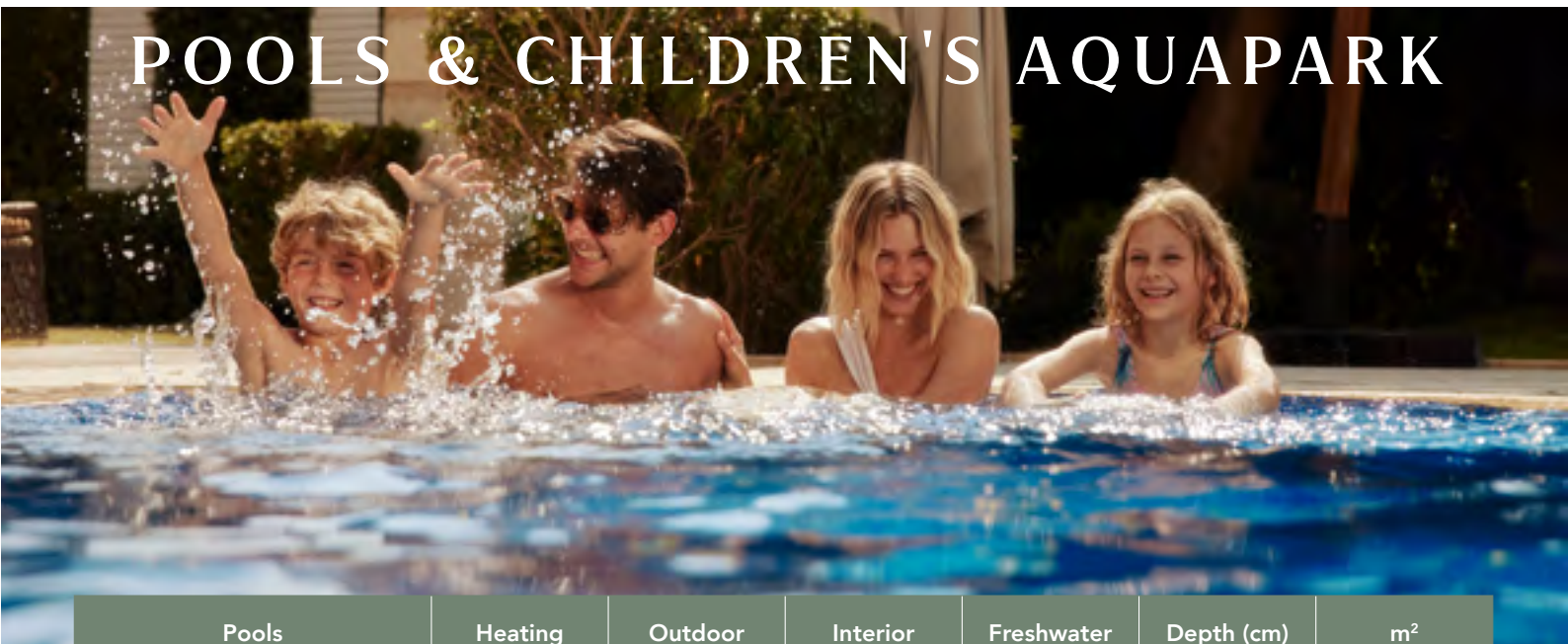
Embrace a worry-free holiday in a peaceful environment,
away from formal rules and dress codes.

Relax while spending your holiday stress-free,
leave the rest to us.

We invite you to the friendly atmosphere of Ela.



THE HEALING POWER OF WATER IS WITH YOU IN WINTER.



POOLS & CHILDREN'S AQUAPARK

Pools	Heating	Outdoor	Interior	Freshwater	Depth (cm)	m ²
Semi-Olympic Pool	★	★		★	140	865
Children's Aqua Park Pool	★	★		★	40	177
Indoor Pool (SPA)	★		★	★	140	216
Indoor Children's Pool (SPA)	★		★	★	30	17

* Heated pools are available during certain times of the year, depending on weather conditions. Ela Excellence Resort Belek reserves the right to make changes to the concept without notifying any third parties or institutions, due to factors such as low guest demand, unfavorable weather conditions, or other operational reasons.



ELA EVERLAND

A WORLD OF FEEL-GOOD AND INSPIRATION FOR CHILDREN, TEENAGERS
AND YOUNG PEOPLE

We understand the importance of well-being, safety, and carefree fun for our young guests. ELA Everland is a resort within a resort that offers a unique blend of natural and digital experiences that foster growth, creativity, and participation. In Everland, children, teenagers, and young people create unforgettable memories and can let their imaginations run wild.



A MAGICAL ADVENTURE OF RENEWAL.

EVERLAND KIDS WORLD

A world full of discovery for happy children.

An energetic world where they can experience education and entertainment together with many activities, sports activities, and workshops designed for children of all age groups, integrated with nature and the digital world, under the leadership and supervision of trained personnel. Fun activities (agent school, fire brigade, police office, etc.), workshops, indoor playgrounds, outdoor playgrounds, sandboxes, Montessori activities (pizza - chocolate - cookie productions, various games, activities that they can use in their daily lives), interactive digital game, interactive Lego games, Playstation, 3 cinema rooms designed for different languages, parties.



Everland Kids World Service Hours

10.00 - 21.00 (November 1 - March 31)

- Welcome at the hotel lobby and reception at Everland Kids World
- High-security system and registration procedures
- Digital recording system and wristband tracking system
- Cinema room (for 3 different languages)
- In rooms for children 0-4 years old; potty, baby bathtub
- For children aged 3-12, there are bathrobes and terry slippers in the rooms.

Everland Kids World Baby & Child Care Service

- Baby and child care for all children between the ages of 12 months and 11 years (Additional charge. The charge will be credited to the room account.)
- One day reservation is required.

Private Birthday Party is available at an additional cost.

*Everland Kids World reserves the right to change the opening hours depending on the number of children and weather conditions.

Everland Kids World Age Concept

- 0-48 months Baby Room (under family supervision)
- 4-7 years old Mini Group
- 8-11 Age Midi Group
- 12-15 Age Youth Club

Baby Club

Everland Kids World (0-48 months)

The Baby Playroom in Everland Kids World is designed for you to enjoy quality time with your babies and toddlers. It provides toys carefully selected for their age, allowing them to play and socialize with peers in a safe and hygienic environment. There is a dedicated space where your baby can crawl and develop leg muscles. We also have a staff member on hand to assist you. The baby care room includes a nursing chair and a changing table.

Y

ou can also access baby bottle warmers, bottle and pacifier sterilizers, baby monitors, baby care covers, diapers, swim diapers, organic baby food, and canned milk.



Mini Club

Everland Kids World (4-7 years)

Your children can spend their holiday in an environment where they learn through fun, engaging activities such as sports, group games that support development, science experiments, handicrafts, and Montessori-based activities. All activities are supervised by Mini Club staff who are experts in their fields.

Midi Club

Everland Kids World (8-11 years)

For your active and energetic children, we offer various sports activities that aid physical and mental development. Activities include Olympic games, Survivor challenges, scientific experiments, art projects, recycling initiatives, digital games, robotic Lego activities, and nature-based experiences—all led by experienced and fun-loving Mini Club staff.



Youth Club

Everland (12-15 years)

In the playgrounds organized for your older children, many activities such as football, darts, basketball, art projects, night cinema, karaoke, DJ lessons, cocktail-making workshops, pizza-making sessions, and strategy board games are held under the supervision of Youth Club staff. Additionally, tennis lessons are available for an extra fee.

The Youth Club also offers VR games, PlayStation 5, Xbox, foosball, darts, air hockey, motor racing simulators, electronic basketball hoops, and table tennis.



PROFESSIONS ACADEMY



Everland Children's World features areas like a fire station, a doctor's examination room, a secret agent school, a crime scene investigation office, and an archaeological dig site. Here, children can experience and explore future professions through fun, hands-on activities.

Everland Kids World Restaurant

Kids A la Carte Restaurant

Specially designed tables and chairs create a spacious dining area for children. The restaurant offers a wonderful dining experience with a kids' buffet, dessert station, fruit and salad options, soft drinks, water, and snack times. The menu is crafted to include children's favorite dishes.

*Ela Excellence Resort Belek Restaurant reserves the right to close depending on the number of children.





MEETINGS THAT HEAL INSTITUTIONS.

CONGRESS & MEETING

Our Meeting & Congress Center, which has 8 meeting rooms, transforms your organization into a "summit" that will be remembered for years with its different architectural structure, column-free large hall, unique foyer, and most importantly privileged professional team.

FREE	WI-FI Internet	Flipchart	Coffee Break	Portable Stage 36 m² (18 podiums of 100 cm x 200 cm, height 50 cm)
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Meeting & Organization Equipment

SOUND PACK

- 2 x - Lectern microphone (Sennheiser)
- 4+1 Delegate microphone unit (RCF)
- 2 x - Wireless handheld microphone (Sennheiser)
- 1 piece - Lavalier microphone (Sennheiser)
- 1 piece - UHF Headset microphone (Sennheiser)
- 1 unit - 16 channel mixer (Allen Heat)
- 1pc - 2x300w. Amp
- 24 ceiling loudspeakers (in the ballroom)

IMAGEt

- 3 x Epson 4500 ANSL projectors
- 2 pieces - 3m x 4m projection motorized curtains
- 5 x Epson 3500 ANSL projectors
- 5 x 180 motorized curtains
- 1 x 100V – 120 W mixer amplifier

LIGHT

- 1pc - DMX light table
- 8 pcs - PC spotlight stage light
- 4 pieces - Profile spotlight
- 1 piece – Dimmer



TECHNICAL DETAILS

Halls	Width (mt)	Length (mt)	Height (mt)	m2	Gala	Class	Theater	U Layout	Block	Square	Reception
OTTOMAN	38	21,3	4,95	800	500	580	700	-	-	-	750
OTTOMAN 1	11,5	21,3	4,95	245,5	140	120	220	70	52	70	200
OTTOMAN 2	15	21,3	4,95	309,8	160	180	270	76	58	92	280
OTTOMAN 3	6,4	21,3	4,95	245,5	150	130	240	70	52	88	200
ÇIRAĞAN	6,4	13,7	2,4	89,1	40	48	70	34	34	38	-
DOLMABAĞÇE	6,4	13,7	2,4	89,1	40	48	70	28	22	30	-
YILDIZ	6,4	10,3	2,4	67,3	30	38	50	28	22	30	-
BEYLERBEYİ	6,4	10,3	2,4	67,3	30	38	50	34	34	38	-
TOPKAPI	9,7	7,3	2,4	87,7	40	48	60	34	34	38	-
MAIN FOYER	42	8,8	5,9	370	-	-	-	-	-	-	300

* Layout columns other than physical features refer to the number of people.

IN PURSUIT OF EXCELLENCE

In addition to the perfect holiday experience we offer, we act with the mission of maintaining environmental sustainability at the highest level. The certificates of excellence we have earned as a result of our dedicated efforts reflect our corporate standards and environmental sensitivity. We are proud to bring our guests this privileged accommodation experience and to be recognized with these awards for our work.

Sustainable Tourism Certificate

As a result of our conservation of natural and cultural resources and sustainable tourism practices, we have earned a 3-stage sustainability certificate.

Sustainable Green Energy Certificate

Since the electricity used in our business is sourced from green energy, we have received the I REC certificate within the scope of Sustainable Green Energy.

Environmentally Friendly Accommodation Facility Certificate

We were awarded the Environmentally Friendly Accommodation Facility Certificate by the Ministry of Culture and Tourism, particularly for our efforts in areas such as waste management, energy, and water conservation.

Travelife Certificate

Within the scope of sustainability, we ensure continuity in energy saving and environmental topics.

Child-Friendly Tourism Certificate

As a result of our efforts to ensure that our young guests can enjoy their holidays safely and happily, we have received the Child-Friendly Tourism Certificate.

ISO 14001:2015 Environmental Management System

Due to our efforts to minimize environmental impact and promote sustainable tourism, we were awarded this certificate.

ISO 50001:2018 Energy Management System

We were entitled to receive the certificate because we provide and implement all the processes required by the standard for energy savings.

ISO 22000:2018 Food Safety Management System

With this certificate, which covers all food processing procedures from start to finish, we guarantee the safety and reliability of every meal and beverage we offer our guests

ISO 9001:2015 Quality Management System

As a result of our efforts to maintain the highest level of guest satisfaction, we have demonstrated our commitment to quality standards.

ISO 10002:2018 Customer Satisfaction Management System

We were entitled to receive this certificate as a result of the work we have done on the way we set out to provide our guests with an unforgettable holiday experience.

ISO 45001:2018 Occupational Health and Safety Management System

We have been recognized for our commitment to occupational health and safety with the ISO 45001:2018 certificate. As Ela Excellence, we are proud to share our service philosophy, which always aims for the best, with our valued guests. By embracing the principle of sustainability, we will continue to uphold our responsibility toward the environment at the highest level.



IN PURSUIT OF EXCELLENCE



ISO 22000:2018
Food Safety Management System



ISO 9001:2015
Quality Management System



ISO 14001:2015
Environmental Management System



ISO 45001:2018
Occupational Health and Safety Management System



ISO 10002:2018
Customer Satisfaction Management System



ISO 50001:2018
Energy Management System



Green Star - Eco-Friendly Accommodation Facility Renovation



Sustainable Tourism Certificate



Safe Tourism Certificate



Sustainable Green Energy Certificate



Child Friendly Tourism Certificate

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We are the worlds best hotel awards winner.
It's Excellence

AWARDS



TUI GLOBAL HOTEL AWARDS
QUALITY HOTEL 2024



JET2HOLIDAYS QUALITY AWARD
2023



TOP 100 HOTELS AWARD
2024



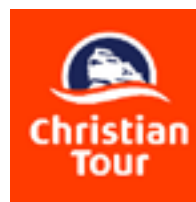
STARWAY CHILD FRIENDLY
HOTEL 2023



STARWAY ECO-FRIENDLY HOTEL
2023



BOOKING.COM - TRAVELLER
REVIEW AWARDS 2022: 8,9/10



CHRISTIAN TOUR - BEST
ACCOMMODATION AWARD 2022



OTELZ GUEST REVIEW AWARDS
2022: 8.8/10



STARWAY CHILD FRIENDLY
HOTEL 2022



STARWAY OVERALL
SATISFACTION 2022



TRIPADVISOR: TRAVELLER'S
CHOICE 2021



HOLIDAYCHECK 5.5/6
2021

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IMPORTANT INFORMATION

1. First-class, officially certified quality products and brands are used in all food and service offerings throughout the facility.
2. Guests with food allergies should inform Ela Assistant employees about their condition upon entering the facility. Otherwise, the hotel management is not responsible for any problems that may occur.
3. In accordance with the Republic of Turkey's law dated 19.05.2008, smoking is prohibited in indoor public spaces.
4. Pets are not allowed in the facility.
5. Check-in time is from 14:00 onwards, and check-out is by 12:00. Even if the room is vacated on time, additional charges may apply for facility usage after 12:00 due to the All-Inclusive Concept.
6. Dress codes may apply in certain restaurants and bars.
7. Motorized watercraft are not permitted within the swimming limits.
8. All consumables, amenities, towels, mini-bar contents, and cosmetic products provided in rooms are included in the all-inclusive package for daily use within the facility. It is not appropriate to remove these items from the facility.
9. The hotel management reserves the right to change the services and information in this guide at any time, unilaterally and without notice.
10. Hygiene, health, and life safety measures are rigorously applied for the well-being of our guests and employees. Continuous inspections are carried out by the relevant ministry and official institutions.
11. All guests and employees must comply with occupational health and safety regulations.
12. The decision to be taken by the management when necessary for guests who disturb the peace in the facility, behave contrary to the rules of morality, behave in a way that will risk the safety of other guests and employees, insult, swear, physical violence against the institution, guests and employees, steal, use drugs, risk their health and the environment as a result of excessive alcohol consumption, deliberately damage the hotel property and equipment, and deliberately create a risk of fire. Even if their stay continues, they can be taken out of the facility. In this case, whether or not the remaining accommodation amounts are refunded depends unilaterally on the decision of the hotel management. The hotel reserves the right to seek compensation for damages caused by such actions against the person or persons who caused the relevant damage.
13. Tour operators and agencies accept and undertake that the latest updated versions of these concepts, which they are currently publishing, will be valid as an integral part of the contracts and contracts, in addition to the scope of the signed contracts, upon receipt of the message, and that they will update this information simultaneously in their sales and marketing channels.
14. Air conditioning hours are seasonally adjusted by an automated system based on outdoor weather conditions for maximum comfort.
15. Alcoholic beverages and tobacco products are not sold to guests under the age of 18.

16. Alcohol is not served to our guests who have health risks and/or excessive alcohol consumption or other reasons related to alcohol consumption, or who have health and behavioral risks may be temporarily suspended within this scope. This is not subject to complaint.
17. The hotel management reserves the right to unilaterally make changes in the hours, application methods, contents, weather, and similar reasons of all services and services included in the Fact Sheet.
18. Restaurant and bar closure days may be changed by the hotel management depending on weather conditions and reservation demand.
19. It is not appropriate in terms of hygiene and safety to take food, beverages, and equipment from food and beverage units to outdoor areas.
20. Bath amenities (shampoo, shower gel, etc.) are provided daily based on the number of guests. Additional requests may incur extra fees.
21. An informative letter containing the general rules of the facility is additionally declared to all guests at the entrance in return for signature.
22. The mini bar is replenished 1 time per day. Additional requests that may come during the day are subject to a fee.
23. Room cleaning is performed once per day. Additional requests for cleaning will incur a charge.
24. Regarding the sunbeds that are occupied for a long time without being used, the hotel authorities may take the towels and similar personal belongings on the sunbeds into custody and make the sunbeds empty. In this case, the hotel management cannot be held responsible for the items that will be declared lost.
25. Fishing and hunting within swimming areas are prohibited.
26. Dangerous vehicles, such as roller skates, scooters, and skateboards, are not allowed in the facility (including the lobby and indoor areas).
27. Drones and similar vehicles cannot be used within the facility.
28. All kinds of food and beverage brands used in food and beverage services may not be offered with the declared brands due to delays in customs, supply, deadline and supply. At this stage, the facility can offer a product of close quality to service.
29. Tour operators and agencies agree that these concepts, which are currently published, will be valid within the scope of signed contracts and that they will update this information simultaneously in their sales and marketing channels.
30. Auxiliary equipment and equipment for the use of the facility by disabled guests, residence and reservation priority in the food and beverage areas are taken into account by the facility management and employees.
31. You can access the latest fact sheets, images, logos, and videos of Ela Excellence Resort Belek at the link: media.elaresort.com



ELA
EXCELLENCE
RESORT BELEK

444 1 352 |     | www.elahotels.com